



Paterson & Co

Insurance Brokers and Risk Managers

Disclosure statement (financial adviser)

Name of financial adviser: Spencer Samantha Low

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It is important that you read this document

This information will help you to choose a financial adviser that best suits your needs. It will also provide some useful information about the financial adviser that you choose.

What sort of adviser am I?

I am a registered financial adviser. I am not, however, authorised to give advice in relation to securities, land investment products, futures contracts, or investment-linked contracts of insurance.

I can give you advice about insurance contracts, other than investment-linked insurance contracts.

What should you do if something goes wrong?

If you have a problem, concern, or complaint about any part of my service, please tell us, so that our internal complaints scheme can try to fix the problem.

You may contact our internal complaints scheme by notifying us in writing at

Paterson & Co NZ Limited
PO Box 67133
Mount Eden
AUCKLAND 1349

If we cannot agree on how to fix the issue, or if you decide not to use the internal complaints scheme, you can contact Financial Dispute Resolution Service. This service will cost you nothing, and will help us resolve any disagreements.

You can contact Financial Dispute Resolution Service at—

Freepost 231075
PO Box 2272
Wellington 6140

Telephone number: 0508 337 337

Email address: enquiries@fdrs.org.nz

How am I regulated by the Government?

You can check that I am a registered financial adviser at <http://www.fspr.govt.nz>

The Financial Markets Authority regulates financial advisers. Contact the Financial Markets Authority for more information, including financial tips and warnings.

You can report information or complain about my conduct to the Financial Markets Authority, but in the event of a disagreement, you may choose to first use the dispute resolution procedures described above (under **What should you do if something goes wrong?**).

Declaration

I, Spencer Samantha Low, declare that, to the best of my knowledge and belief, the information contained in this disclosure statement is true and complete and complies with the disclosure requirements in the Financial Advisers Act 2008 and the Financial Advisers (Disclosure) Regulations 2010.

Signed:

